



DEBRA K. DAVENPORT, CPA  
AUDITOR GENERAL

**STATE OF ARIZONA**  
**OFFICE OF THE**  
**AUDITOR GENERAL**

WILLIAM THOMSON  
DEPUTY AUDITOR GENERAL

April 28, 2006

The Honorable Laura Knaperek, Chair  
Joint Legislative Audit Committee

The Honorable Robert Blendu, Vice Chair  
Joint Legislative Audit Committee

Dear Representative Knaperek and Senator Blendu:

Our Office has recently completed a 6-month followup of the Department of Economic Security—Service Integration Initiative, regarding the implementation status of the 3 audit recommendations (including sub-parts of the recommendation) presented in the performance audit report released in July 2005 (Auditor General Report No. 05-05). As the attached grid indicates:

- 3 are in the process of being implemented.

Our Office will continue to follow up at 6-month intervals with the Department on the status of the recommendations not yet fully implemented.

Sincerely,

Debbie Davenport  
Auditor General

DD:Acm  
Attachment

cc: David Berns, Director  
Department of Economic Security

**DEPARTMENT OF ECONOMIC SECURITY  
SERVICE INTEGRATION INITIATIVE  
6-Month Follow-Up Report To  
Auditor General Report No. 05-05**

**FINDING 1: Department should take steps to ensure service integration efforts are sustainable**

<b>Recommendation</b>	<b>Status of Implementing Recommendation</b>	<b>Explanation for Recommendations That Have Not Been Implemented</b>
1. To help ensure its service integration efforts succeed and are sustainable in the future, the Department should:		
a. Identify and make plans to overcome the barriers to success encountered by past efforts.	Implementation in Process	
b. Continue to share experiences and ideas from local office initiatives with other local offices to facilitate their development of successful service integration initiatives.	Implementation in Process	
c. Identify measurable outcomes, assess the implications of relying on its current measures, and evaluate the success of its service integration efforts.	Implementation in Process	